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Nursing Research Conference 2021

Nursing Research Conference

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Enhancing Nurse and Resident Collaboration (ENCORE)

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- Enhancing Nurse and Resident Collaboration (ENCORE)

Speaker: Diane Wyatt





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What is the point?!



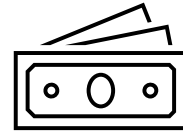
- Primary outcome:
 - Improve nurse and resident communication
 - Strengthen the working relationship between residents and nurses
- Secondary outcomes:
 - Improve patient outcomes
 - Improve job satisfaction
 - Increase nurse retention



How did we accomplish our task?

INCENTIVIZE!!!

\$20 gift cards given to both residents and nurses



Handed out by a resident to a nurse and vice versa when great communication was experienced


Every week for a year

**Covid slowed our progress, but we persevered, just like the rest of the healthcare team





Descriptive Repeated Survey Project

- Pre-survey January 2020
 - Post-survey April 2021
 - Jefferson Scale of Attitudes Toward Physician-Nurse collaboration (JSAPNC)
 - 15-item Likert scale
 - 4 domains
- 

Results

Nurses had stronger attitudes towards collaboration than physicians



more than



260 nurses vs 91 physicians responded

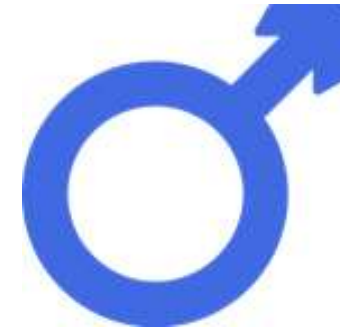
15  60

JSAPNC 52.6 ± 3.4


Women felt stronger about caring as opposed to curing




more than



mean age
 37.37 ± 10.9 years



Impact of nursing care at the bedside

- Improved patient outcomes
 - Reduced hospital stays
 - Improved quality of care
 - Improved patient satisfaction
 - Reduce medication errors
 - Improved morale
 - Staff loved getting a gift card!
 - Improved attitudes
 - Residents/providers recognizing nurses' autonomy
- 



Limitations

- COVID
- Staff turnover
- Staff furlough
- Increase timeline to 14 months from one year

Although COVID produced many challenges, we were lucky enough to have established this project prior to COVID. The ENCORE project helped boost morale, in some of the darkest days.



Take home message

- BE NICE!
- Kindness goes a long way
- Improved patient outcomes occur when we have improved nurse and provider COLLABORATION

