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The Patient Perspective on Covid-19 Restrictions Lifting: A **Descriptive Study of Resuming In-Person Meetings**

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The patient perspective on COVID-19 restrictions lifting: a descriptive study of resuming in-person meetings



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Introduction

Henry Ford's Patient Engaged Research Center (PERC):

Our mission is to translate the patient voice into evidence-based care through community engagement and world-class research methods.

PATIENT ENGAGED RESEARCH CENTER

PERC Patient Advisor Program:

PERC relies on active participation of its Patient Advisors (PAs) in the Patient Advisor Program (the Program). PAs contribute their patient and/or caregiver experience and feedback to HFH projects and initiatives to ensure care is patient-centered.¹



COVID-19:

Due to the COVID-19 pandemic, the Program adapted virtual participation in order to continue to engage PAs.

Purpose: When restrictions started lifting, PERC surveyed PAs to gather feedback on resuming in-person participation.

Methods



Population- 450 PAs



Measures- Digital survey creation with input from PA Consultants (n=7)



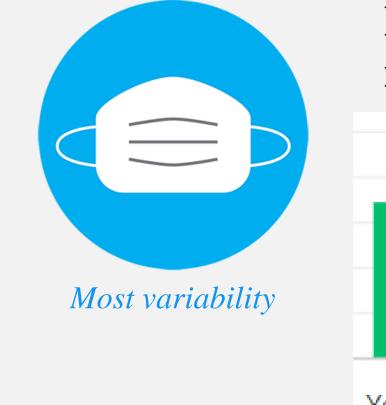
Procedure- Survey sent via Electronic Newsletter (E-blast). Open for 9 days (06/09/2021-06/17/2021)



Data Analysis- Descriptive statistics were analyzed in Microsoft Excel and IBM SPSS.

Total: 9 relevant items included in the analysis.

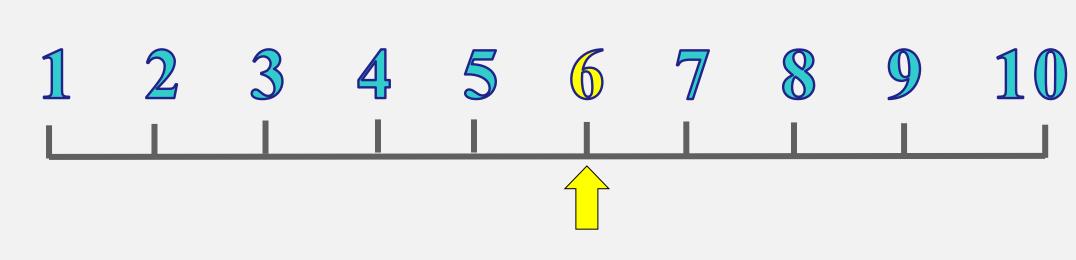
n=68



Do you feel it should be required that everyone wears a mask at in-person council/committee meetings? (n=66 responses) I do not feel Only those who Yes-vaccinated No- masks comfortable should be are not or not, everyone vaccinated optional for all meeting in should wear a should wear a... person yet



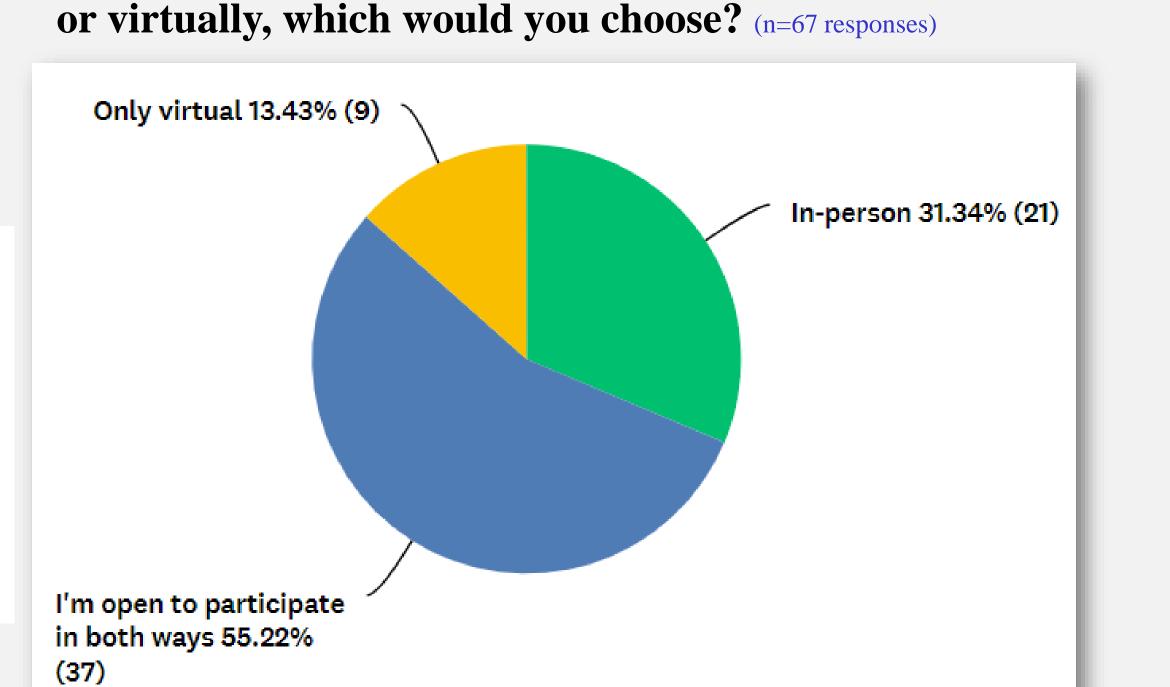
On a scale of 1-10, how important is social distancing (6 ft) to you right now? (10 being very important) (n=67 responses)

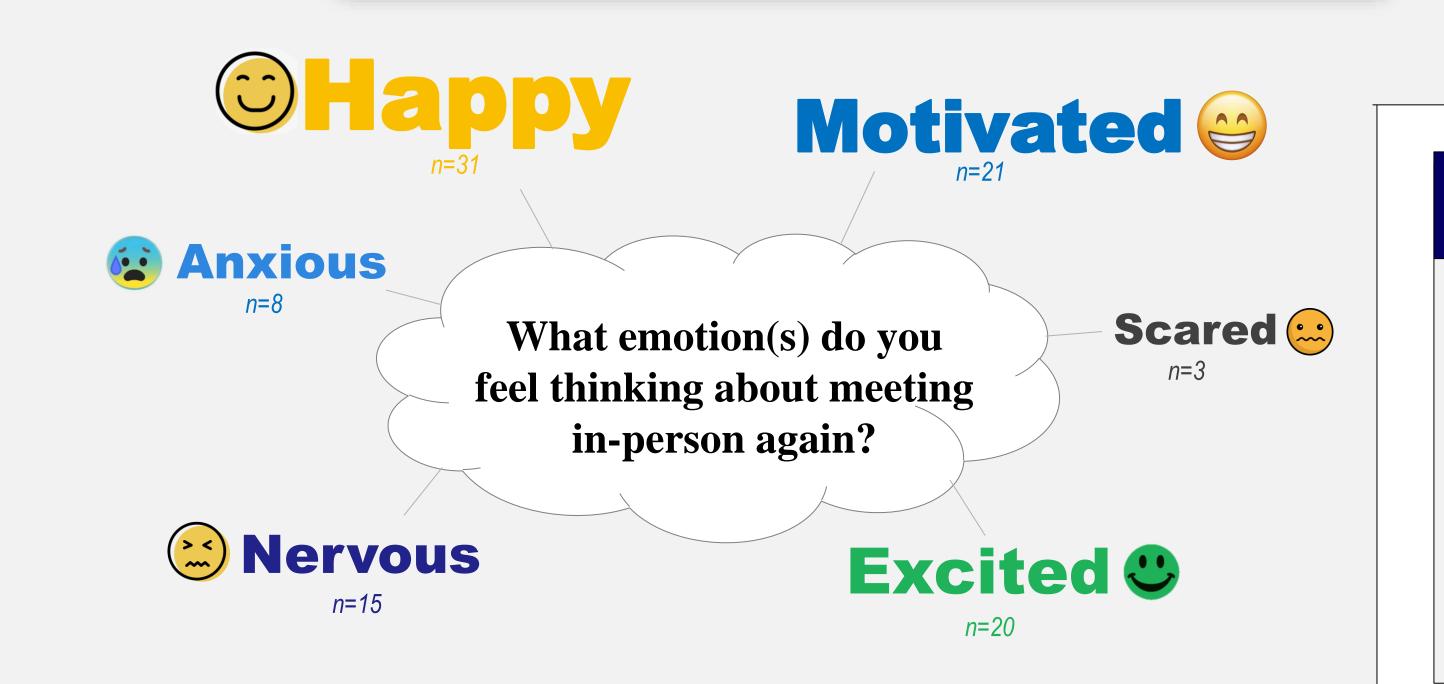


Given the choice to attend a meeting safely in-person



A large proportion of PAs, 86.6%, believed that there should always be a virtual participation option moving forward.





Results

(n=59)

Create

I am unsure how I feel about it

How do you feel about being asked to share your vaccination status before attending an in-person meeting? (n=67 responses)	
I feel comfortable and willing to share that information	58
I do not feel comfortable and would not share that information	5
While I don't think is appropriate to ask, I would share that information if required	2

How would you want to be asked your vaccination status before a meeting? (n=66 responses)

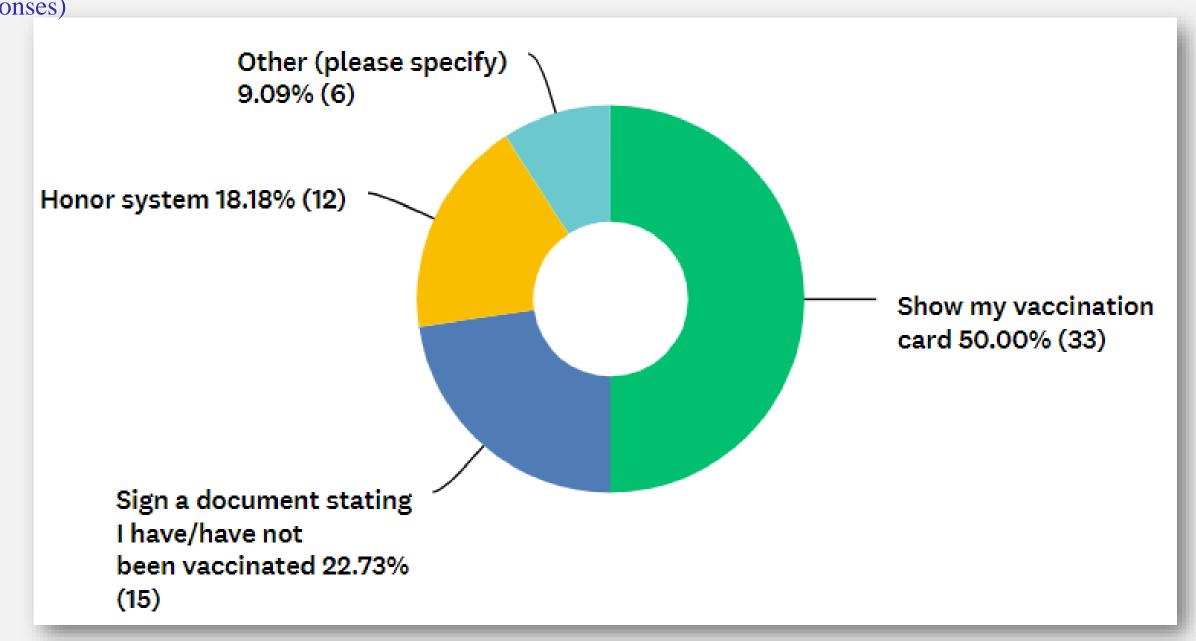


Table 2 Thematic Analysis of Free-Text Response Questions provided by Patient Advisors Theme Description Question Theme Example "Verify vaccinations and give Included comments made about standard protocols that should be put in place, Covid 19 test prior to meetings. Increase When in-person feelings of particularly around safety measures (e.g., Provide distance seating, require meetings do mask be worn, provide individual safety masks, vaccinations, sanitizer, limit resume, what can paper/hand outs and shared food) food. See that area is sanitized." WE do to make you feel safe? "Offer the option to either attend Included responses that focused on the

ability to have ownership over decisions and virtually or in person with no

Conclusions

provide the option for both virtual and in-

Findings were used to create the *Patient Engaged Research Center's In-Person Participation Action Plan* and indicate the need to include patient voice in outcomes that directly impact them and their well-being.

person.



negative connotations or

consequences."

References:

1. Olden HA, Santarossa S, Murphy D, Johnson CC, Kippen KE. Bridging the Patient Engagement Gap in Research and Quality Improvement Utilizing the Henry Ford Flexible Engagement Model. Journal of Patient-Centered Research and Reviews. 2022;9(1):35-45.

Acknowledgments:

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